

WHO'S AFRAID OF NUMBERS ?

Quality Management in Libraries

International Seminar organized by EUROLIS*

<http://eurolis.wordpress.com/>

Thursday, May 15, 2008

at the Goethe-Institut London

Programme

9:30 – 10:00	Arrival, Coffee, Registration
10:00	Welcome to the Goethe-Institut by Elisabeth Pyroth, Head of Information Services and Library Co-operation, Goethe-Institut London
Introduction:	Denis Reidy (chairman), Head of Italian and Modern Greek Collection at the British Library
10:10 – 10:40	First Session: Improving public library services in England - from regulation to self-improvement Speaker: David Ruse , Director of Libraries, City of Westminster
10:40 – 11:10	Second Session: Evaluation in French Academic Libraries Speaker: Pierre Carbone , Director General of Library Inspection, Former Director of the Library of the University Paris 12-Créteil, France
11:10	Coffee Break
11:30 – 12:00	Third Session: Managing (Quality) by Numbers: BIX - the Library Index Speaker: Ulla Wimmer , Coordinator of the Competence Network for Libraries, German Library Association
12:00 – 12:30	Fourth Session: Experiences in Quality Management in Italian Libraries Speaker: Prof. Mauro Guerrini , Professor of Library Studies at the University of Florence and President of AIB (Italian Library Association)
12:30 - 14:00	Lunch Break

Goethe-Institut, 50 Princes Gate - Exhibition Road, London SW7 2PH

- 14:00 – 14:30 Fifth Session: **The Portuguese Public Library Network**
Speaker: **Paula Mourão**, Director-General of the General Directorate for Books and Libraries
- 14:30 – 15:00 Sixth Session: **Quality Measurement in Spanish Libraries**
Speaker: **Purificación Moscoso Castro**, Vice-Chancellor of Communication and Convergence Policies at the University of Alcalá de Henares and Professor of Documentation
- 15:00 – 15:45 Round-Table Discussion With All Speakers And Questions From the Floor
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- 15:45 – 16:30 Reception in the Library of the Goethe-Institut

***EUROLIS**, a group comprising the librarians of the French, German, Italian, Portuguese and Spanish institutes in London and CILIP in London members